The Villages Computer Club
Computer Troubleshooting Request

Please complete the information below to assist us in resolving your computer problem.
Fill in as much information as you can and bring this form to the Friday meeting.

Name	**Date**
Computer Make	**Model**
Amount of Computer Memory	
Operating System ☐ Windows 98/ME ☐ Windows 2000 ☐ Windows XP ☐ Windows 7	
Name of Antivirus program installed	
Name of Anti Spyware/Adware program installed	
Internet Connection Type ☐ Cable(Comcast) ☐ DSL ☐ Dial Up	
Was there an error message ☐ Yes ☐ No, if so, what was it?	
Is this problem intermittent or continuous?	
Please describe your problem below	

Please use the back of the form if you need more space.